Lecture Title: Medical Error Prevention for Dentists and Dental Hygienists: Parts 1 & 2

The content for this activity was developed by:
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Narrated By:
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Program Description: This online CE activity consists of a narrated PowerPoint presentation and a 20 question post-test. Participants will receive 2 hours of approved CE credit upon viewing the presentation in its entirety, attaining a minimum score of 80% on the post-test and completion of the course evaluation.

Requirements for Certificate of Completion:
Viewing the presentation in its entirety, attaining a minimum score of 80% on the post-test and completion of the course evaluation.
There is no fee for SIP participants to access this online activity or to receive approved credit.

Media: Internet

Target Audience: Dentists, dental residents and dental hygienists

Faculty Disclosure: The Florida Board of Governors Self-Insurance Program has disclosed that she has no relevant financial relationships. No one else in a position to control content has any financial relationships to disclose.

System Requirements: In order to view this presentation, your computer must have a media capable PC with a current browser (i.e., Internet Explorer, Fire Fox or Chrome).

Credit: This course has been approved by the Florida Board of Dentistry as satisfying the 2-hour medical error continuing education licensure renewal requirement. Course participants should claim only the credit commensurate with the extent of their participation in the activity.

Contact: For questions regarding this online activity, please contact Rebecca Graves at 352-273-7006.

Course Objectives: As a result of the participation in this activity, participants should be able to:
1. Define medical error and discuss the multiple factors propelling medical error prevention.
2. Discuss how agency regulations impact health care facility and provider operations.
3. Know the difference between a sentinel and adverse events.
4. Describe the process of Root Cause Analysis
5. Identify factors that contribute to missed, wrong, or delayed diagnosis and treatment and avoid noncompliance with Board of Dentistry rules and regulations through review of actual case scenarios.