

Lecture Title: Medication Error Prevention for Pharmacists & Pharmacy Technicians: Parts 1 & 2

The content for this activity was developed by:

The Florida Board of Governors Self-Insurance Programs

Narrated By:

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Program Description: This online CE activity consists of a narrated powerpoint presentation and a 25 question post-test. Participants will receive 2 CE credits upon viewing the presentation in its entirety, attaining a minimum score of 80% upon completion of the post-test and completion of the course evaluation.

Requirements for Certificate of Completion:

Viewing the presentation in its entirety, attaining a minimum score of 80% on the post-test and completion of the course evaluation.

There is no fee for SIP participants to access this online activity or to receive approved credit.

Media: Internet

Target Audience: Pharmacists and Pharmacy Technicians

Faculty disclosure: The Florida Board of Governors Self-Insurance Program has disclosed that they have no relevant financial relationships. No one else in a position to control content has any financial relationships to disclose.

Credit: This two hour course has been approved by the Florida Board of Pharmacy as satisfying the two hour medication error prevention licensure renewal requirement. Course participants should claim only the credit commensurate with the extent of their participation in the activity.

System Requirements: In order to view this presentation, your computer must have a media capable PC with a current browser (i.e., Internet Explorer, Fire Fox or Chrome).

Contact: For questions regarding this online activity, please contact Rebecca Graves at 273-7006.

Course Objectives: As a result of the participation in this activity, participants should be able to:

1. Explain the difference between Medication Error, Adverse Drug Event and Adverse Drug Reaction.
2. Discuss the multiple factors propelling medication error prevention and patient safety efforts.
3. Review Joint Commission standards, state and federal agency regulations relating to Sentinel/Adverse Events, process of Failure Mode and Effect Analysis and Root Cause Analysis.
4. Discuss patient safety origins and Joint Commission patient safety goals.
5. Provide information on adverse drug events and current insurance claims data.
6. Examine common causes of medication errors, consumer and provider barriers and error prevention strategies.
7. Review Florida Board of Pharmacy actual case scenarios and actions.