

# Medical Error Prevention for Dentists and Dental Hygienists

## Presented by:

The Florida Professional Liability Self-Insurance Programs

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## Requirements for Successful Completion:

This CME activity consists of an educational component (slides, audio/online lecture) which is followed by an online post-test. Certificates are awarded upon successful completion (80% proficiency) of the post-test. In order to receive credit, participants must view the presentation in its entirety.

**Release Date:** 03/01/2019

**Expiration Date:** 03/31/2021

**Target Audience:** Dentists, dental residents and dental hygienists

**Learning Objectives:** As a result of the participation in this activity, participants should be able to:

1. Define medical error and discuss the multiple factors propelling medical error prevention.
2. Discuss how agency regulations impact health care facility and provider operations.
3. Know the difference between a sentinel and adverse events.
4. Describe the process of Root Cause Analysis.
5. Identify factors that contribute to missed, wrong, or delayed diagnosis and treatment and avoid noncompliance with Board of Dentistry rules and regulations through review of actual case scenarios.

**Credit:** This course has been approved by the Florida Board of Dentistry as satisfying the 2-hour medical error continuing education licensure renewal requirement. Course participants should claim only the credit commensurate with the extent of their participation in the activity.

**Contact:** If you have any questions please feel free to contact SIPHELP at (352) 273-7006 or at SIPHELP@ad.ufl.edu.

## Bibliographic Sources:

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