

# Improving Patient Safety and Communication – EMS to ED Handoffs

## Presented by:

The Florida Professional Liability Self-Insurance Programs

**Faculty Disclosure:** The following speakers and planning committee members have no actual or potential conflict of interest in relation to this activity.

Phyllis Hendry, MD, FAAP, FACEP

Francys Calle Martin, Esq., LHRM

Stephanie Gann, BS

Timothy Fritts

## Requirements for Successful Completion:

- This CME activity consists of an educational component (slides, audio/online lecture) which is must be viewed in its entirety.
- Certificates for CE credit are awarded upon successful completion (80% proficiency) of the post-test and completion of the evaluation.

**Release Date:** 05/01/2020

**Expiration Date:** 04/30/2022

**Target Audience:** Physicians, Specialty Physicians, Physician Assistants, Residents, Nurses, Paramedics.

**Learning Objectives:** As a result of the participation in this activity, participants should be able to:

1. Identify key patient safety components of the EMS-ED handoff.
2. Demonstrate essential components of a successful EMS-ED handoff.
3. Identify handoff tools and memory aids (i.e., MIST, IMIST-AMBO, SBAR, or SBAT).
4. Recognize the significance of communicating crucial components throughout the *entire* handoff process.
5. Explain leadership roles in ensuring a successful EMS-ED handoff.
6. Discuss ways the healthcare team can improve communication to ensure a successful EMS-ED handoff in special populations.

## CME Planning Committee Disclosure

Conflict of interest information for the CME Advisory Committee members can be found on the following website: <https://cme.ufl.edu/disclosure/>.

**Accreditation:** The University of Florida College of Medicine is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

**Credit:** The University of Florida College of Medicine designates this enduring material for a maximum of 1 *AMA PRA Category 1 Credit™*. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

**Contact:** If you have any questions please feel free to contact SIPHELP at (352) 273-7006 or at [SIPHELP@ad.ufl.edu](mailto:SIPHELP@ad.ufl.edu).